

**DR MELISSA KEONG WEI YIN**

***EDUCATION SPECIALIST
RAJANG DIGITAL SOLUTIONS SDN. BHD.***

Melissa Keong has a Bachelor's Degree in the field of Cognitive Sciences from University Malaysia Sarawak. She continued to pursue her education and obtained a doctorate degree in Cognitive Sciences, specifically looking into the teaching and learning experiences of students in an inclusive online learning environment. She specializes in the following area of research:

- Inclusive study
- Online Learning Experiences
- Assistive Technologies

To date, she has attended multiple conferences as a presenter as well as a participant related to the field of teaching, learning and education sciences. She is able to present her research papers in a clear and digestible way to ensure that the audience has good understanding in the subject matter. She also has experience in writing papers from her research in inclusive study which has been published in various indexed journals.

Melissa is currently the Education Specialist in Rajang Digital Solutions, and she heads the Education and Skills Management focusing on programme creation to ensure high alignment to Rajang's client requirements. This includes proposing relevant programmes to institutions and developing modules and content for the programmes. She is also a HRDF Certified Trainer and able to conduct training programmes to match clients' needs.

**LAU KUEK HOON*****OPERATIONS MANAGER
RAJANG DIGITAL SOLUTIONS SDN. BHD.***

Miss Lau Kuek Hoon has over ten years of experience in software development and support in the field of oil and gas industry. Her years of experience has enabled her to ensure the smooth running of company operations and various project workflow efficiently. A significant part of her job involves verifying the quality of work delivered by her team with implementing quality assurance processes, standards, and compliances to ongoing projects. She also has extensive working experience in multinational companies and international projects in PCB manufacturing and software development.

In addition, she has also worked hard to acquire professional certificates throughout her years in the industry. She is a Certified Tester Foundation Level (CTFL), Certified Professional Requirement Engineering Foundation Level (CPRE) and also a HRDF Certified Trainer.

Currently, she holds the Operations Manager position at Rajang Digital Solutions. As a result-oriented person, she strives to meet tight deadlines by working closely with project team members to ensure that every project is delivered on-time.

**LYNN POH YOKE LING**

TRAINER
RAJANG DIGITAL SOLUTIONS SDN. BHD.

Lynn has over 10 years of experience in the education field. She started her career in training for BPO (Business Process Outsourcing) industry as the facilitator of English Language and Business Communication. Apart from on the ground training, she also has experience in handling the training department when she worked as a Manager in Training and Development Department for a public listed company.

Lynn gives her very best in every training session laced with humour and fun activities. She is a trainer who speaks through experience, and the human heart. She conducts courses specifically in the field of improving performance, such as Customer Service, Business Communication in English, Telephone Skills, Writing Skills, Presentation Skills, Stress Management, Voice Drills, Grooming and Interview Preparatory Workshops.

Apart from conducting training, her experience includes designing training slides, developing modules and training materials, carry out administrative duties and provide coaching of newly developed modules to team members.

Lynn has a Bachelor in the field of Languages and Linguistics from University of Malaya. She is also a HRDF certified trainer and her knowledge combined with her excellent communication skills make her the ideal trainer for any programme conducted.